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PUBLIC PROTECTION  
CABINET

**Office of Claims and Appeals  
2025 KRS 49.300(13) Report**



## PUBLIC PROTECTION CABINET

### Kentucky Office of Claims and Appeals

500 Mero Street, 2SC1  
Frankfort, KY 40601  
Phone: (502) 782-8255  
Fax: (502) 573-4817

**Andy Beshear**  
GOVERNOR

**Jacqueline Coleman**  
LIEUTENANT GOVERNOR

**Ray A. Perry**  
SECRETARY

**DJ Wasson**  
DEPUTY SECRETARY

**John Hardesty**  
EXECUTIVE DIRECTOR

July 23, 2025

*Via e-mail*

Governor Andy Beshear  
c/o Melissa Mills  
Office of the Governor  
700 Capitol Avenue  
Suite 100  
Frankfort, Kentucky 40601  
Melissa.Mills@ky.gov

*Via e-mail*

Legislative Research Commission  
c/o Jay Hartz, Director  
702 Capitol Avenue  
Capitol Annex  
Frankfort, Kentucky 40601  
Jay.Hartz@lrc.ky.gov

Dear Governor Beshear and Director Hartz:

Please accept the following as the Office of Claims and Appeals (OCA) report in compliance with KRS 49.300(13). This provision requires that by August 1, 2025, and annually thereafter, OCA report the number and percentage of cases in which the timeframes established in KRS 49.340(2) and KRS 49.360(3) were not met.

Specifically, KRS 49.360(3) requires the Crime Victims Compensation Board (CVCB) to make a decision on a request for a Crime Victims Compensation emergency award within two (2) weeks of the Board's receipt of the claim. This requirement took effect on July 15, 2024. For claims received on or after July 1, 2025, KRS 49.340(2) requires claims investigators for the Crime Victims Compensation Board to complete Crime Victim Compensation investigation reports within one hundred twenty (120) days of the assignment of the claim. The timeframe will condense to ninety (90) days for claims received on or after July 1, 2026.

Please note, because the KRS 49.340(2) investigation report timeframe did not take effect until July 1, 2025, there are no claims that yet qualify for inclusion in the report, as all claims filed on or after July 1, 2025 still are within the one hundred twenty (120) day timeframe.

Sincerely,

/s/ John L. Hardesty

John L. Hardesty

Executive Director

Office of Claims and Appeals

**Crime Victims Compensation Investigation Timeframes - KRS 49.340(2)**  
**(July 1, 2025-July 7, 2025)**

Claims assigned to investigators during reporting period	17
Total number of cases that did not meet 120-day timeframe	0
Percentage of cases that did not meet 120-day timeframe	0%

**Crime Victims Compensation Emergency Award Timeframe - KRS 49.360(3)**  
**(July 15, 2024-July 7, 2025)**

Emergency award claims assigned to investigators during reporting period	99
Total number of emergency award claims that did not meet two (2) week timeframe *	13
Percentage of claims that did not meet two (2) week timeframe	13.1%

\* Of the thirteen (13) claims, eleven (11) were resolved within seven days after the 2-week timeframe.